

Upgrading from Nx Witness Pro to Enterprise (System Already Connected to Nx Cloud)

1. Check Cloud Connection

If your system is already connected to the cloud, go to <u>nxvms.com</u>.

2. Access the System

In the dashboard, select My Systems and locate the system you want to upgrade.

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HOME		RESO	URCES	FOR DEVE	ELOPER													
	ľ	wo	loud	ł		Austral	ia_Hayden	defa	ult	gfhmngtuhm	Test	t - Aust	tralia_Hayden	My Sj	ystems	Shared wit	h Me	
										System	IS							
										SYSTE	EM-1							

3. Initiate Ownership Transfer

Under the system name, click Change next to Owner.

HOME RESOURCES FOR DEVELOPERS		
← SYSTEM-1 View Boo	kmarks Settings Information Monitoring	
Q. Search	SYSTEM-1	🕑 Open in Nx Witness
System Administration	Owner – you (change)	
General		
Licenses	Merge with Another System	Disconnect from Nx Cloud
😈 Cameras		
🛎 Users	System Settings	
E Servers	Enable auto discovery of cameras and servers	
	When enabled, the system will discover new cameras and servers. Also, it will automatically and persistently send discovery requests to cameras in order to get the camera's atstus update. Status check prohibition may be akipped on some servers that have failower enabled.	
	Send anonymous usage and crash statistics to developers	
	Includes information about the System, such as camera modules, firmware versions, number of servers, etc. Does not include any personal information and is completely anonymous.	
	 Allow system to optimize camera settings 	



4. Transfer Ownership

The **Transfer Ownership** window will open. Choose **Organization** to upgrade to the Enterprise version (note: ensure your organization has been created in connect.nxvms.com beforehand).

Selecting **User** will transfer ownership of the Pro system to another user without upgrading to Enterprise.



5. Select Your Organization

From the pop-up window, choose your organization, then click **Transfer** to proceed. If your organization does not appear in the list, you will need to create a new organization in Nx Connect. Follow the instructions <u>here</u> or contact your distributor for assistance with access.





6. Confirm with Credentials

Re-enter your credentials and complete 2FA if enabled. Wait for confirmation of the transfer.

Log in to Nx Cloud As handerson@networkoptix.com to apply changes	Log in to Nx Cloud
Password Image: Constraint of the second s	Verification code Code is required Enter a code from your authentication app to confirm it's really you trying to log in No access to authentication app? Log In

7. Organization System Setup

Your system will now appear in the organization view in <u>nxvms.com</u>. You can organize it by creating folders and dragging the system into your desired location.

W Cloud Austre	lia_Hayden default gfhmngtuhm	Test - Australia_Hayden Shared with N									
Hayden's Test Organisation MSW Dig Qid	 All Organizations Hayden's Test Organisations Systems Users Settings 	tion					 How to add system 				
SA ▶ ■ Vic	New Folder										
WA		•	•	:	•						
	NSW	o Qld	0 SA	o Vic	• WA	1 SYSTEM-1					

8. Retained Users

All cloud and local users from the Pro system are retained.

9. Add Core Licenses

Visit <u>connect.nxvms.com</u> to add licenses to the upgraded system.



Upgrading to an Enterprise System if Not Currently Connected to Nx Cloud

1. Connect to Nx Cloud

Open the Nx Witness client software. Navigate to **System Administration** > **Nx Cloud**. Select **Connect System to Nx Cloud**.



2. Enter Nx Cloud Credentials

Log in using your Nx Cloud credentials.

💿 Conne	ct System to Nx Cloud - Nx Witness Client	?	×
	Log in to Nx Cloud		
F	2assword		
	*	R	
E	Enter password		
⑦ Forg	oot Password?	og In	



3. Choose System Type

After logging in, you'll see the following options:

- My Account: Keeps the system as a Professional (Pro) system.
- Organizations: Upgrades the system to Enterprise.

If your organization does not appear in the list, you will need to create a new organization in Nx Connect. Follow the instructions <u>here</u> or contact your distributor for assistance with access.



4. Select Organization

Choose the organization you previously created in <u>connect.nxvms.com</u> and press **Connect**.

© Connect	System to Nx Cloud - Nx Witness Client	? ×
	Search	
	NxDemoOrg	
	Oceania demo	
	Test - Australia_Hayden	
	Hayden's Test Organisation	
	← Back	



5. Confirm with Local Admin Credentials

Enter your local admin credentials to complete the process.

Connect System	Connect System to Nx Cloud? - Nx Witness Client					
	Enter your account password to connec Nx Cloud	ct Systen	n to			
_ _	Login					
	admin					
	Password					
	1					
	Connect	Cance	I			

6. Connection Confirmation

You'll receive confirmation that the system is successfully connected to Nx Cloud.



7. Organization System Setup

Your system will now appear in the organization view in <u>nxvms.com</u>. You can organize it by creating folders and dragging the system into your desired location.





8. Add Core Licenses

Visit <u>connect.nxvms.com</u> to add licenses to the upgraded system.

For more details on Nx Connect please see link to the training manual here!

If you have any questions, please don't hesitate to reach out.

Thanks!

Hayden Anderson | Oceania Regional Manager